John D. Lewis

P r o g r a m   M a n a g e r

Applying IT experience to solve complex challenges and improve global program team performance

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EXPERIENCE

Program Manager

DataDirect Networks, June 2015-present

Delivering multiple global projects by managing entire project lifecycle (including DevOps and post-deployment support) across a global team using Jira and Agile processes. Developing tools and processes to improve communication with and effectiveness of all teams and stakeholders.

- Improved team stability by developing custom management and reporting tools
- Reduced expenses and improved productivity by transitioning 250 engineers to Jira
- Established company-wide (closed-source) online phase gate review tool
- Reducing exposure by implementing formal risk management approach
- Hired and mentoring new Project Manager

Program Manager / Project Engineer / Software Engineer

Harris Corporation, 2008-2015

Delivered multi-million dollar programs for US government and private industry

- Lead initial implementation of BI program at Cleveland Clinic Abu Dhabi
- Managed US government programs for Veterans Administration, DHS, FDCA/Census
- Earned CMMI Level 3 appraisal for government (VA) contract program
- Developed, maintained, and monitored schedule for $50M Census (FDCA) program

Project Leader / Lead Technical Specialist

UPS, 2001-2008

Managed software development team building software running on all UPS drivers' handhelds

- Reduced development costs (time and resources) by improving processes, tracking development costs, and improving accountability of all development efforts
- Transitioned enterprise-wide web application to local application team, improving time-to-market, product quality, and consolidating development efforts

CERTIFICATIONS

2005 - present

PMP #304696, Project Management Institute

2018-present

Certified ScrumMaster #000853372, Scrum Alliance

VOLUNTEERING

2006-2020

PMI Baltimore Chapter — *https://pmibaltimore.org*

- Numerous positions including VP Membership (2018-2020)
- Implemented scalable membership tracking procedures — *github.com/balain/pmidep*

2019-2020

PCACHS Newsletter (Patter) Editor - Created editorial process — *github.com/balain/Patter*

EDUCATION

MA University of York, York, England

BA College of William and Mary, Virginia